



PARAGON MONITORING CENTER

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www.wemonitor.org "Our business is monitoring your business"

Est. 1984

Premise / Enhanced Verification

Paragon Monitoring Center subscribes to alarm verification procedures "Premise Verify" and "Enhanced Call Verification". These are considered to be Industry standard procedures and are outlined below, as taken from the Security Industry Association's Central Station Operator Training course. Enhanced Call Verification (ECV) involves more than one attempt to reach a responsible person, using the account's call list, to verify the need for police response before actual dispatching occurs.

We DO Premise Verify or Enhanced Call Verify on:

All **Burglary, Alarm**, or other related signals from all types of accounts; Residential, Commercial, Business, Industrial, etc., unless the account has unique instructions for that particular code or account.

All **Medical** signals from all types of accounts unless there are special instructions.

Residential Fire and **Panic** alarms unless there are special instructions.

We DO Premise Verify or ECV on **everything from a Residential account** and all **Burglary signals from Commercial accounts**.

We DO NOT Premise Verify or Enhanced Call Verify on:

Commercial, Business, Industrial Fire alarm signals (this per NFPA 72).

Commercial Panic, Hold-up, Duress, Ambush or other related life threatening type signals.