



PARAGON MONITORING CENTER

217 MAIN STREET SE ALBANY, OREGON 97321
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"Our business is monitoring your business"

Est. 1984

PMC DEALER VIDEO VERIFICATION MONITORING AGREEMENT

This agreement is initiated on the _____ day of _____, 200__ between **Paragon Monitoring Center**, hereafter referred to as "**PMC**", and _____ hereafter referred to as "**Dealer**".

The alarm **dealer** identified above understands that video monitoring, whether for purposes of alarm verification, surveillance, guard tour, remote identification/access or for other purposes, can be subject to human interpretation of what is being viewed on screen in the central station by the operator. Therefore, the **dealer** and **PMC** agree upon the following disclaimers, restrictions and appropriate guidelines:

1. The means by which a video signal is transmitted to the central station, be it standard telephone lines, radio transmission, cellular data network, or the Internet, is subject to 3rd party carrier services and therefore **PMC** is not liable for loss of received signals or video files due to loss of dial tone, failure of radio transmitting equipment, a downed cellular data network or failure of the Internet Service Provider. _____ init.
2. The **dealer** agrees to exhibit common sense and reasonable precautions in the placement of video transmitting equipment so that there will be minimal impact on the central station in the form of nuisance video alarm events caused by significant temperature changes, video activated motion outside of the protected area, significant or radical changes in light sources, or other issues that could cause false or unnecessary video transmissions. _____ init.
3. The **dealer** shall provide complete and thorough written (verbal not acceptable) instructions on what actions are to be taken when video alarm events are received at **PMC**. Such instructions may be attached to this document. _____ init.

By initialing above and signing below, the **dealer** enters into agreement with **PMC** for the provision of video monitoring services and agrees to the terms and conditions outlined above.

Authorized Dealer Signature

Acknowledged by (PMC officer)

Date

Date

Instruction set: *Instructions for Video Response with* _____
Alarm Dealer