



PARAGON MONITORING CENTER

217 MAIN STREET SE ALBANY, OREGON 97321
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"Our business is monitoring your business"

Est. 1984

PMC DEALER VIDEO VERIFICATION MONITORING AGREEMENT

This agreement is initiated on the _____ day of _____, 20____ between **Paragon Monitoring Center**, hereafter referred to as "**PMC**", and _____ hereafter referred to as "**Dealer**".

The alarm **dealer** identified above understands that video monitoring, whether for purposes of alarm verification, surveillance, guard tour, remote identification/access or for other purposes, can be subject to human interpretation of what is being viewed on screen in the central station by the operator. Therefore, the **dealer** and **PMC** agree upon the following disclaimers, restrictions, policies and appropriate guidelines:

1. The means by which a video signal is transmitted to the central station, be it standard telephone lines, radio transmission, cellular data network, or the Internet, is subject to 3rd party carrier services and therefore **PMC** is not liable for loss of received signals or video files due to loss of dial tone, failure of radio transmitting equipment, a downed cellular data network or failure of the Internet Service Provider. _____ init.
2. The **dealer** agrees to exhibit common sense and reasonable precautions in the placement of video transmitting equipment so that there will be minimal impact on the central station in the form of nuisance video alarm events caused by significant temperature changes, video activated motion outside of the protected area, significant or radical changes in light sources, or other issues that could cause false or unnecessary video transmissions. _____ init.
3. The **dealer** further agrees and understands that nuisance video alarm events can be a burden on central station traffic and impede the handling of real emergencies and associated alarm events. As such, video alarm systems that create excessive unnecessary nuisance video alarm events, may be subject to possible runaway surcharges, and/or central station initiated corrective action up to and including possible remote disarming of the system and potential disconnection of monitoring privileges. _____ init.
4. The **dealer** shall provide complete and thorough written (verbal not acceptable) instructions on what actions are to be taken when video alarm events are received at **PMC**. **PMC** provides a video instruction form for this purpose and requires that a completed form be submitted for each Videofied system installation. _____ init.

By initialing above and signing below, the **dealer** agrees to the terms and conditions stated above and enters into this agreement with **PMC** for the provision of video monitoring services as of the date noted below.

Authorized Dealer Signature

Acknowledged by (PMC officer)

Date

Date